GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:2031
ANSWERED ON:06.12.2006
VIOLATION OF RIGHT OF PRIVACY BY CONSUMERS
Bishnoi Shri Kuldeep

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government has formulated any guidelines to check the Sale of database of consumers by the mobile/telephone companies to tele-marketing companies;

(b) if so, the details thereof;

(c) if not, the reasons therefor; and

(d) the concrete measures taken by the Government to check the violation of right of privacy of consumers by the tele-marketing companies?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) to (d) Government has instructed all the Telecom Service Providers to take strict measures to stop any possible unauthorized sale of their customer information by their employees. Government has also started the process for suitable legislation in this regard.

Further, some of the mobile/telephone companies are providing Do Not Disturb (DND) register or similar facility to their customers.